

InFocus Eye Care

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Infocus

eye care

cataract • lasik • vision

InFocus Eye Care is committed to providing our patients with the best possible care and service to you. Understanding our financial policy is an essential element of your care and treatment in our office.

- Proper identification will be required at time of service, please bring a picture id - driver's license and your current insurance card with visible identification numbers.
- Payment accepted by cash check, debit/credit Visa or MasterCard and Care Credit.
- There will be \$25.00 charge for NSF.
- We will look to the accompanying adult for payment of all service rendered on a minor patient under 18 years of age.
- **Insurance** - As a courtesy, we will bill your primary insurance company. Secondary insurances are the responsibility of the patient. **(Secondary Insurance is billed as courtesy for Medicare patients only).**
- Payment for copays are due at the time of service, if copay is not received upon date of service your account may be subject to a \$25.00 late fee. Patients with a secondary insurance will need to pay for their copay at the time of service, and then submit the claim to their secondary insurance.
- Insurance reimbursement is a result of a contract between you and your insurance carrier. If they do not pay within a 75 day period, we will look to you for payment. InFocus will refund any overpayment made once the insurance pays. Payment for services remaining on account balances after the health insurance pays or denies, or non-covered services will be your responsibility. Payment is due upon receipt of a statement from our office.
- Verification of benefits is the patient's responsibility as only the insurance company can guarantee your coverage.
- InFocus Eye Care is not contracted with VSP or EyeMed Vision plan; payment is expected at the time of your visit.
- Patient statements generate 40 days after initial date of service; account balance over 75 day period will be subjected to interest charge at the rate of 15%.
- If, after making payment arrangements, your account balance is not paid off within 6 months your account will be subject to normal collection procedures. Account balances turned over to a collection agency will result in a \$50.00 fee.
- Credit accounts are extended as a courtesy to our patients. We reserve the right to revoke the privilege if the account is not maintained in a current status, or other circumstances arise wherein the owner/manager deems a creditor/debtor relationship is inappropriate. Determinations will be made on an individual basis.
- Payment in full is required at the time of dispense on all hardware items, glasses/contact lenses; patient balance is only required at time of dispense for insurance plans in which we participate. InFocus will refund any overpayment made once the insurance pays. Payment for services remaining on account balances after the health insurance pays or denies, or non-covered services will be your responsibility. Payment is due upon receipt of a statement from our office.
- **Surgery** - Your estimated portion for scheduled surgical procedure(s) is due prior to the surgery date. This includes any premium lens and/or service. Lasik fees are due in full prior to the surgery. If a Lasik benefit is available to you through your insurance plan we still require payment in full prior to the surgery. InFocus will refund any over payment made once the insurance pays.

I have read and understand the above financial policy of InFocus Eye Care

Signature of responsible party

Date

Medicare Patients

- We accept Medicare assignment; therefore, for Medicare patients we will send a statement after Medicare pays their 80% on rendered service. Your 20% co-pay is expected upon receipt of statement if there is no secondary insurance. We will look to payment from patients with secondary insurance company if payment from your secondary has not been received 30 days after Medicare payment is received in our office.
- Non-covered service on Medicare patients are due at the time of service, **Refractions are non-covered service and are due at time of service.**
- We do not participate with Jurisdiction D for Medicare; glasses after cataract surgery are the member's responsibility to bill. The Optical department will assist and give you all required forms by Jurisdiction D for reimbursement. Jurisdiction D will reimburse a portion of your glasses directly to you.
- Medicare requires us to have your Medicare ID card on file in order to bill; if we do not have one on file we will look to you for payment.

Signature of responsible party

Date